

Kenneth C. Miller



Joining the Greenville Police Department as Chief of Police in September 2014, Ken Miller has focused attention on improving community outreach, collaborative problem solving and accountability. Under Miller's leadership, the department has overhauled disciplinary and policy management processes, has restructured operations to improve community focus and responsiveness, and has enhanced training to equip employees with better capabilities to manage complex relationships, situations and problems. He is a founding organizer of the Greenville Police Foundation; a non-profit designed to foster safety, economic development and improved quality of life.

With collaborative problem solving, the department is partnering with a prison reentry non-profit, community clergy, activists, and state and federal partners to reduce recidivism among chronic and violent offenders. It has implemented a GPS-based offender management program to reduce recidivism among chronic offenders on pre-trial release, and has implemented several programs to foster mentoring relationships and development among at-risk youth. The department also has developed a complaint mediation program to better resolve police-community conflicts, and has restructured patrol operations to improve efficiency, better engage communities, and solve problems. It has implemented training to understand and address implicit bias, and to diffuse conflict and force. In its bi-annual comprehensive community survey, the police-community relationship has demonstrated significant improvement across all categories of demographics.

As its chief from 2010-2014, Miller is credited with stabilizing the Greensboro PD and dramatically improving community outreach and satisfaction. Prior to Greensboro, he was a 21-year veteran of the Charlotte-Mecklenburg Police Department, where he served as a patrol officer to Deputy Chief. In 2017, he served as President of the South Carolina Police Chiefs Association, is a current member of the IACP Training and Pre-Trial Reform Committees, on the Clemson University MBA Advisory Committee and the United Way Board of Trustees for Greenville County. He has served as Vice President of the North Carolina Commission on Racial and Ethnic Disparities.

Chief Miller earned a Master of Public Administration degree from the University of North Carolina at Charlotte. He has coauthored two police management articles published separately by the USDOJ Bureau of Justice Assistance and Criminal Justice Policy Review.